



SANTA MONICA RENT CONTROL BOARD
 1685 Main Street, Room 202, Santa Monica, CA 90401
 · santamonica.gov/rentcontrol
 · rentcontrol@santamonica.gov
 · (310) 458-8751

COMMUNITY RESOURCE DIRECTORY

Rent Control Agencies



Santa Monica Rent Control Board

1685 Main Street, Rm 202, Santa Monica, CA 90401
 Monday to Friday 8 a.m. – 12:30 p.m. & 1:30 p.m. – 4:30 p.m., closed alternate Fridays
 ☎ (310) 458-8751
 ■ santamonica.gov/rentcontrol

Beverly Hills Rent Stabilization

455 N. Rexford Drive Rm 200, Beverly Hills, CA 90210
 Monday to Thursday 7:30 a.m. - 5:30 p.m., Fridays 8 a.m. – 5 p.m.
 ☎ (310) 285-1031 ■ beverlyhills.org/bhrent

Los Angeles Rent Stabilization Ordinance Administration

MAIN OFFICE: 1200 W. 7TH St., Suite 100, Los Angeles, CA 90017
 Monday to Friday 9 a.m. – 4 p.m.
 ☎ (866) 557-7368 or (213) 275-3493 ■ housing2.lacity.org/residents/renters
 WEST REGIONAL OFFICE: 1645 Corinth Ave., Suite 104, Los Angeles, CA, 90024
 Monday, Wednesday & Friday 9 a.m. – 12 p.m. & 1 p.m. – 4 p.m. (Walk-ins only)
 ☎ (866) 557-7368 ■ housing2.lacity.org/residents/renters

West Hollywood Rent Stabilization & Housing Department

8300 Santa Monica Blvd., 1st Floor, West Hollywood, CA 90069
 Monday to Thursday 8 a.m. – 6 p.m., Fridays 8 a.m. – 5 p.m.
 ☎ (323) 848-6450 ■ weho.org/city-government/rent-stabilization

Legal Services & Referrals



Legal Aid Foundation of LA (Santa Monica Office)

1640 5th Street, Suite 124, (Between Colorado & Olympic), Santa Monica, CA 90401
 Walk-ins & Phone calls: Monday to Friday 9 a.m. – 5 p.m. Appointments accepted.
 ☎ (310) 899-6200 or (800) 399-4529 ■ [apply for help online at lafla.org/get-help/](http://applyforhelp.lafla.org/get-help/)
 ⓘ Provides legal assistance to very low to moderate-income Santa Monica residents on landlord/tenant issues, government benefits, domestic violence, and family law.

Bet Tzedek Legal Services

3250 Wilshire Blvd., 13th Floor, Los Angeles, CA 90010
 Monday to Friday 9 a.m. – 5 p.m.
 ☎ (323) 939-0506 ■ bettzedek.org/
 ⓘ Provides a comprehensive range of free legal services including elder law, disability services, employment rights, housing, and government benefits.

C.E.S. (Coalition for Economic Survival) Tenants' Rights Zoom Clinic

616 Shatto Pl, Los Angeles, CA 90005

Zoom clinic every Saturday 10 a.m. To request registration link, email: HelpingLArenters@gmail.com

☎ (213) 252-4411 ■ cesinaction.org

📍 Tenants receive counseling & advice on evictions. Walk-ins accepted. No appointment necessary.

Eviction Defense Network

205 S Broadway, Suite 820, Los Angeles, CA 90012 (Located in: LA Civic Center Executive Offices)

Monday to Friday 9 a.m. – 5 p.m. By appointment only.

☎ (213) 385-8112 ■ edn.la

📍 Provides legal representation on a sliding scale based on income. Initial consultation free.

Operates on a first-come, first-served drop-in basis. Paid consultants available with no wait time.

LA County Bar Association

Monday - Friday 8:45 a.m. – 5 p.m.

☎ (213) 627-2727 ■ lacba.org ☎ (213) 243-1525 ■ smartlaw.org (Attorney Referrals)

📍 Free 30-minute consultation after which clients are charged the attorney's regular hourly rate

Self-Help Legal Access Center

Santa Monica Court House, 1725 Main St. Room 210, Santa Monica, CA 90401

Monday to Friday 8:30 a.m. – 12 p.m. & 1:30 p.m. – 4:30 p.m., Friday 8:30 a.m. – 12 p.m.

☎ (213) 235-0060 or (800) 399-4529

📍 Assistance provided on a drop-in basis. Center run by the Legal Aid Foundation of Los Angeles.

Mediation Services



Straus Institute for Dispute Resolution

24255 Pacific Coast Highway Malibu, CA 90263

Monday to Friday 8 a.m. – 5 p.m.

☎ (310) 506-4655 ■ law.pepperdine.edu/straus/

📍 A free mediation service of the Pepperdine Caruso School of Law offering virtual, face-to-face, or telephone assistance for landlord/tenant dispute resolution of non-payment of rent issues.

Loyola Center for Conflict Resolution

Loyola Law School. 919 Albany St. Cassasa 102, Los Angeles, CA 90015

Monday to Thursday 9 a.m. – 6 p.m., Friday 8 a.m. – 5 p.m. Evenings and weekends by appointment.

☎ (213) 736-1145 ■ lls.edu/academics/centers/loyolacenterforconflictresolution/

📍 Face-to-Face or telephone assistance with Landlord/Tenant dispute resolution through mediation.

Fees waived for low-income tenants. Bilingual services available.

Beverly Hills Mediation Program (Part of LCCR)

☎ (213) 736-8387

📍 Please call for appointment.

Small Claims



Small Claims Clerk's Office—Inglewood Courthouse

One Regent Street, Room 260, Inglewood, CA 90301

Tuesday and Friday 8:30 a.m. – 12 p.m. & 1 p.m. – 4:30 p.m.

☎ (310) 419-1396 ■ lacourt.org/courthouse/info/ing

📍 Provides procedural information. No walk-ins after 4:30

Small Claims Court Advisor—LA County

500 W. Temple Street, Room B-96, Los Angeles, CA 90012

Monday to Friday 8 a.m. – 4:30 p.m.

☎ (800) 593-8222 or (213) 974-9759 ■ doba.lacounty.gov/small-claims/

📍 Provides information on Small Claims paperwork and procedures. Phone and walk-in.

Community Legal Aid SoCal Small Claims Zoom Workshop

Appointments required for all in-person assistance and workshops. Call to set up appt.

Monday 9:00 a.m. – 6:00 p.m. & Tuesday to Friday 9:00 a.m. – 5:00 p.m.

☎ (800) 963-7717 or (714) 571-5277 ✉ smallclaimsworkshop@clsocal.org

■ communitylegalsocal.org/help-yourself/small-claims-advisors/

📍 Free small claims workshop held Fridays at 10:00 a.m. First and third Friday of the month in person, second and fourth Friday on Zoom. Registration required.

Housing & Consumer Protection Services

AQMD (South Coast Air Quality Management District)

☎ (909) 396-2336

■ xappp.aqmd.gov/complaints/NewComplaint.aspx

📍 Asbestos issues.

Building & Safety Division—City of Santa Monica

1685 Main Street, Santa Monica, CA 90401

☎ 311 or (866) 311-7266 if calling from outside city limits

■ santamonica.gov/departments/community-development

CAL/OSHA—Elevator Unit Monrovia District Office serving Santa Monica

Monday to Friday 8 a.m. – 5 p.m.

☎ (626) 471-6911

■ dir.ca.gov/dosh/elevatorcontactus.html

📍 Inoperative Elevators

California Dept. of Fair Employment & Housing

☎ (800) 884-1684 To file a complaint ■ dfeh.ca.gov

📍 For unlawful discrimination in employment, housing, public accommodations.

City Attorney, Consumer Protection Unit—Santa Monica

1685 Main Street, Santa Monica, CA 90401

Monday to Thursday 7:30 a.m. – 5:30 p.m., Friday 8 a.m. – 5 p.m., closed alternate Fridays

☎ 311 or (866) 311-7266 if calling from outside city limits

■ santamonica.gov/departments/city-attorneys-office

📍 Investigates complaints of illegal lockouts, utility shutoffs, discrimination, harassment of tenants & consumer fraud. Enforces City's relocation ordinances.

Code Compliance Division—Santa Monica

☎ 311 or (866) 311-7266 if calling from outside city limits

📍 Enforces City's relocation ordinances.

Department of Consumer & Business Affairs—LA County

500 W. Temple, Room B-96, Los Angeles, CA 90012

Monday to Friday 8 a.m. – 4:30 p.m.

☎ (800) 593-8222 or (213) 974-1452 ■ doba.lacounty.gov

📍 State landlord-tenant law, consumer issues.

Federal Fair Housing Information

☎ (800) 669-9777 Housing Discrimination Hotline. In English and Spanish.

Fire Department—City of Santa Monica

333 Olympic Drive, 2nd Floor, Santa Monica, CA 90401

☎ (310) 458-8669 ■ santamonicafire.org

📍 Fire prevention.

Public Health Department—LA County

Santa Monica District Office, 6101 W. Centinela Ave., Suite 300, Culver City, CA 90230

Monday to Friday 8 a.m. – 5 p.m.

☎ (888) 700-9995 Call Center or (310) 410-3400

■ publichealth.lacounty.gov

Planning & Community Development—City of Santa Monica

1685 Main Street, Room 212, Santa Monica, CA 90401

Monday to Friday 7:30-5:30, Closed alternate Fridays

☎ 311 or (866) 311-7266 if calling from outside city limits

■ santamonica.gov/departments/community-development

Police Department (Non-emergencies)—City of Santa Monica

☎ (310) 458-8491 ■ santamonicapd.org

West Vector & Vector-Borne Disease Control District—LA County

☎ (310) 915-7370 ■ lawestvector.org

📍 Mosquito, wasp, bee or red imported fire ant issues.

Emergency & Social Services



211 LA County (Info Line)

☎ 211 or (800) 339-6993 ■ 211la.org

📍 24-hour referral to community services.

Chrysalis

1853 Lincoln Blvd., Santa Monica, CA 90404

Monday to Friday 8 a.m. – 4 p.m.

☎ (310) 392-4117 or (310) 401-9400 ■ changelives.org

📍 Helps economically disadvantaged and homeless individuals become self-sufficient through job search training program and employment opportunities.

CLARE / MATRIX

909 Pico Blvd, Santa Monica, CA 90404

Monday & Friday 8 a.m. – 9 p.m., Tuesday to Thursday 8 a.m. – 6 p.m.

Saturday 8:30 a.m. – 1 p.m., closed Sunday

☎ (866) 452-5273 or (310) 314-6200 ext. 3152 ■ clarematrix.org

📍 Treatment, recovery and prevention services for alcoholism and substance abuse

Annenberg Access Center – The People Concern

503 Olympic Blvd, Santa Monica, CA 90401

Monday to Friday 8 a.m. – 5 p.m., closed Saturday and Sunday

☎ (310) 450-4050 ■ thepeopleconcern.org

- ❶ Provides case management, crisis intervention, outreach, referrals and meals to residents who are low-income, homeless or mentally ill.

Salvation Army Adult Rehabilitation Center

1665 10 Street, Santa Monica, CA 90404

Monday to Friday 8 a.m. – 6 p.m.

☎ (310) 450-7235

- ❶ Residential housing, work, & group and individual therapy. Offers spiritual, social & emotional help

Step Up on Second

1328 2nd Street, Santa Monica, CA 90401

Monday to Friday 8:30 a.m. – 5 p.m.

☎ (310) 576-1308 or (310) 394-6889 ■ stepup.org

- ❶ Provides housing, case management and advocacy services to adults with mental health issues and/or substance dependency

Sojourn

☎ (310) 264-6646 24-hour hotline

- ❶ Serving adult and child victims of domestic violence. Crisis shelter, children’s program, education

St. Joseph’s Center

204 Hampton Drive, Venice, CA 90291

☎ (310) 396-6468 ■ stjosephctr.org

- ❶ Programs for the working poor and homeless to become productive, stable and self-supporting

Low-income Housing

Community Corporation of Santa Monica

1423 2nd Street, Suite B, Santa Monica, CA 90401

Monday to Thursday 9 a.m. – 12 p.m. & 1 p.m. – 5 p.m., closed Fridays

☎ (310) 394-8487 ■ communitycorp.org

- ❶ Owns/operates units in Santa Monica for low to moderate-income households. Call for availability/applications.

Section 8 (Santa Monica Housing Authority)

1685 Main St, Santa Monica, CA 90405

Monday to Thursday 7:30 a.m. – 5:30 p.m., closed Fridays

☎ 311 or (866) 311-7266 if calling from outside city limits

■ santamonica.gov/housing

Affordable Housing (Santa Monica Housing Division—Production & Preservation)

☎ 311 or (866) 311-7266 if calling from outside city limits

- ❶ Call for brochure on the inclusionary housing program, affordable rental housing and a senior resource directory.

Senior Services

Adult Protective Services

☎ (877) 477-3646 24-hour abuse hotline

■ da.lacounty.gov/seniors

- ❶ To report elder abuse.

Meals on Wheels

1823 Michigan Ave, Santa Monica, CA 90404

☎ (310) 394-5133 Call to enroll ☎ info@mealsonwheelswest.org ■ mealsonwheelswest.org

Santa Monica-Malibu Unified School District

1717 4th Street, Santa Monica, CA 90401

☎ (310) 450-8338

■ www.smmusd.org

📍 Exemptions from Measure R parcel tax for seniors who own and occupy their properties

WISE & Healthy Aging

Ken Edward Community Center, 1527 4th Street, 2nd Floor, Santa Monica, CA 90401

Wednesdays & Fridays 9:00 am to 5:00 pm

☎ (310) 394-9871

✉ info@wiseandhealthyaging.org

■ wiseandhealthyaging.org

📍 Provides many services for seniors, their caregivers and families including care management, mental health & peer counseling, transportation, financial & legal clinics, tax preparation.

Disability-related Services



Disability Rights California (Los Angeles Office)

350 S. Bixel Street, Suite 290, Los Angeles CA 90017

☎ 213-213-8000 or (800) 776-5746 (Central Intake Line) ■ disabilityrightsca.org/get-help

📍 A nonprofit organization that defends, advances, and strengthens the rights and opportunities of people with disabilities.

Human Services (Santa Monica)

1685 Main Street, Room 212, Santa Monica, CA 90401

Monday to Thursday 7:30 a.m. – 5:30 p.m., Friday 8 a.m. – 5 p.m., closed alternate Fridays

☎ 311 or (866) 311-7266 if calling from outside city limits TDD (310) 458-8701

✉ humanservices@santamonica.gov

■ santamonica.gov/departments/housing-and-human-services

Disability Community Resource Center (Formerly Westside Center for Independent Living)

12901 Venice Blvd., Los Angeles, CA 90066 (Mar Vista Center)

Monday to Friday 9 a.m. – 5 p.m.

☎ (310) 390-3611 or (888) 851-9245 ■ dcrc.co

📍 Coordinates a variety of services for persons with disabilities.

Property Taxes



Recorder/County Clerk (LA County)

Monday to Friday 8:30 a.m. – 4:30 p.m.

☎ (800) 201-8999 ■ lavote.gov/home/recorder

📍 Records changes for ownership of real property. To schedule in-person appointment visit mytime.com/express_checkout/123989

Treasurer & Tax Collector (LA County)

Kenneth Hahn Hall of Administration 500 W Temple Street Los Angeles, CA 90012

Monday to Friday 8 a.m. – 5 p.m.

☎ (213) 974-0160 or (213) 974-2111 ■ ttc.lacounty.gov

📍 Collects property taxes and provides related information

Advocacy Groups



SMRR (Santa Monicans for Renters' Rights)

2633 Lincoln Blvd., Suite 513, Santa Monica, CA 90405

☎ (310) 394-0848 ■ smrr.org

📍 Voicemail hotline

ACTION Apartment Association of Santa Monica—Owners only

2918 Santa Monica Blvd. Suite F, Santa Monica, CA 90404

☎ (310) 828-7628

✉ actiontakesaction@gmail.com

■ actiontakesaction.com/

AAGLA (Apartment Association of Greater Los Angeles)—Owners only

621 S. Westmoreland Ave., Los Angeles, CA 90005

Monday to Friday 8:30 a.m. – 12 p.m. & 12:30 p.m. – 4 p.m.

☎ (213) 384-4131 or (310) 277-1370 (West LA) ■ aagla.org

Golden State Manufactured Home Owners League—Owners only

14802 Beach Blvd, La Mirada, CA 90638

Monday to Friday 10 a.m. – 2 p.m.

☎ (800) 888-1727

■ gsmol.org

📘 Provides general information on state and local laws and other issues affecting mobile home owners.

Inquilinos Unidos

1709 W 8th St. Suite B, Los Angeles, CA 90017

Monday to Friday 9 a.m. – 5 p.m.

☎ (213) 483-7497

■ inquilinosunidos.org

📘 Organization works for safe, decent and affordable housing in LA. Trains and organizes tenant leaders. Contact form on-line

Tenants Together

474 Valecia St. # 156, San Francisco, CA 94103

Monday to Friday 9 a.m. – 5 p.m.

☎ (415) 495-8100

■ tenants-together.org

📘 California Statewide organization for tenants' rights

The Rent Control Board makes the Community Resource Directory available as a public service. The organizations listed have been included solely because they claim to provide assistance to landlords or tenants in rent control and consumer-related matters. The Board makes no representations about the organizations named on this list. Inclusion of any organization is not intended in any way as a recommendation or endorsement of such organization. The Board has no knowledge about the types or quality of services provided by these organizations or by any individual attorney who may be recommended by them. Except for those listed, the Board has no knowledge as to the fees, if any, which may be charged for consultation or other services provided. Landlords and tenants who contact organizations or attorneys are advised to request that they be told in advance the services which will be provided plus fees and costs, if any, which they will be required to pay.

Any non-profit organization which provides assistance to landlords or tenants may ask to be listed on the Community Resource Directory by sending their request to be added to this list to the Santa Monica Rent Control Board: 1685 Main St., Room 202, Santa Monica, CA 90401.