



This quick front/back reference sheet offers resources and contacts to enhance safety, address non-emergency concerns, and foster a supportive community for all.

No Trespass Authorization



SMPD requires permission to enforce trespassing when business or resident is not present.

Submit a request:

🌐 scan qr code:



Doorway Ordinance



The City of Santa Monica prohibits sitting or lying in business doorways overnight. Enforcement requires posting the following notice verbatim:

NOTICE: Sitting or lying in this entrance between the hours of 11 PM and 7 AM is prohibited. SMMC 4.08.097(A)

For concerns at your business, contact SMPD via the non-emergency line:

☎ 310-458-8491 | For free doorway ordinance sticker see NRO below.

Crime Prevention & Community Oriented Policing

SMPD offers free security assessments for lighting, cameras, and business layout to help deter crime.



Neighborhood Resource Officers (NRO) support businesses through programs like Coffee with a Cop, and free resources like doorway ordinance stickers, fostering strong community relationships and addressing local concerns quickly.

To request a security assessment, resources or contact your NRO:

✉ community.affairs@santamonica.gov | ☎ 310-458-8474

DTSM Ambassadors

For businesses and employees in Downtown Santa Monica, DTSM Ambassadors provide free services:



- Employee escorts to cars or transit, 7 days a week, 6:00 AM – 2:30 AM.
- Assistance with loitering, homeless outreach, and non-emergency concerns daily, 6:00 AM – 10:00 PM.
- Help reporting suspicious activity, graffiti, or missed trash collections.

To request an escort or assistance:

☎ 310-877-7731

Business Organizations



SMPD regularly attends meetings of local business organizations, including Business Improvement Districts, Chamber of Commerce, Santa Monica Travel & Tourism, and the Santa Monica Pier Corporation.

To learn how to get involved with a business organization:

🌐 santamonica.gov/connect-with-a-business-organization



Advocate for Change

Contact your Elected Representatives:

**City of
Santa
Monica**

City Council – 7 members, elected at-large for 4-year terms.

Meetings: 2nd & 4th Tuesday, 5:30 PM

📍 Council Chambers, City Hall, 1685 Main St, Santa Monica, CA 90401

✉ council.mailbox@santamonica.gov

☎ 310-458-8201

🌐 Agendas/Minutes
scan qr code:



**Los
Angeles
County**

LA County Board of Supervisors – 3rd District

☎ 213-974-4111

🌐 bos.lacounty.gov

**State of
California**

California State Senate – District 24
California State Assembly – District 51

🌐 senate.ca.gov

🌐 assembly.ca.gov

**Federal:
United
States of
America**

U.S. Senate – California
U.S. House – District 36

☎ Senate Switchboard: 202-224-3121

🌐 senate.gov/senators/contact

☎ House Switchboard: 202-225-3121

🌐 house.gov/representatives/find-your-representative

City Service	Availability	Response/Reason
911	24/7	Immediate police or fire response for life-threatening hazards, imminent danger to self or others, violent or property crimes, crises, and medical emergencies.
Non-Emergency 310-458-8491	24/7	Police or fire respond to individuals in distress without an immediate hazard to self or others, blocked doorways, panhandling, and other non-emergency concerns.
311	Weekdays, daytime only	Outreach teams respond within hours or days, address recurring patterns, encampments, quality-of-life concerns and abandoned property. ✉ 311@santamonica.gov 🌐 311.santamonica.gov